



**Radio Communications**

- **Regardless of destination, EARLY and TIMELY notification of Medical Control or the receiving hospital is essential for prompt care to be delivered by all involved.**
- If Medical Control contact (309-683-6112) is necessary to obtain physician orders (where indicated by protocol), diligent attempts to call MUST be made.
- Cellular telemetry
- MERCI radio
- If unable to establish contact with receiving hospital, either by radio or phone, attempt to contact medical control.
- If still unable to establish contact, then initiate protocol. **A written report shall be completed and submitted to the EMS office within 24 hours outlining the communication issues.**
- If Medical Control contact is **not** necessary, contact the receiving hospital via MERCI or designated recorded line.

Legend	
	EMR
	EMT
	Intermediate
	Paramedic
	Medical Control

Radio communication is a vital component of prehospital care. Information reported should be concise and provide an accurate description of the patient's condition as well as treatment rendered. Therefore, **a complete patient assessment and set of MANUAL vitals signs shall be completed prior to contacting Medical Control or receiving hospital.**

EMT    EMR

- (Hospital being called) from \_\_\_\_\_ (unit identification e.g. 1-Z-20 or Paramedic 1)
- **Age and Sex of patient**
- **Chief complaint**
- History of chief complaint
- Assessment - **General appearance, degree of distress & level of consciousness**
- **Vital signs**
  1. Blood pressure (**first taken manually, or palpated if unable to auscultate, and reported first**).
  2. Pulse (rate, quality, regularity)
  3. Respirations (rate, pattern, depth, and lung sounds)
  4. Pulse oximetry, if indicated
  5. Skin (color, temperature, moisture)
  6. Pupils (size, reactivity)
- Pertinent physical examination findings
- SAMPLE History
- Treatment and patient's response to that treatment
- Medications and allergies
- Estimated time of arrival (ETA) at destination

EMR    EMT

P    I

I    P

**NOTE:**  
Information highlighted in **RED** should be transmitted without delay for patients who have a critical medical issue or are a trauma alert.