

# Summary of Financial Assistance Policy

## What is Financial Assistance?

The Financial Assistance Program at UnityPoint Health – Meriter (UPH – Meriter) helps people who are unable to pay for their medical care. You may be able to get Financial Assistance (help) if you have a tough time paying for care at UPH – Meriter, regardless of having insurance or not. To better serve our community, UPH – Meriter has partnered with UW Health to create a shared Financial Assistance application and review process.

## How does Financial Assistance Work?

Financial assistance is based on a slide scale and looks at total household (family) income compared to the Federal Poverty Guidelines (FPG). Please read the full policy for more details.

- If you and/or your family's combined income is at or below 300% of the FPG, you may not have to pay for the care you receive at UPH – Meriter.
- If you fall between 300% and 500%, you may get a discount for your care. No one who qualifies for Financial Assistance will be charged more for Emergency or other needed care than those with insurance.

Family Size	300% FPG	350% FPG	400% FPG	500% FPG
1	37,470	43,715	49,960	62,450
2	50,730	59,185	67,640	84,550
3	63,990	74,655	85,320	106,650
4	77,250	90,125	103,000	128,750
5	90,510	105,595	120,680	150,850
6	103,770	121,065	138,360	172,950
7	117,030	136,535	156,040	195,050
8	130,290	152,005	173,720	217,150

## What Services are Covered?

The Financial Assistance Policy applies to Emergency Care and other Medically Necessary care. These terms are defined in the policy. Elective services are excluded.

## How do I Apply?

To apply for Financial Assistance, you will need to complete a Financial Assistance Application and provide supporting documentation as described in the Financial Assistance Policy and on the application.

## How will I know if I Qualify?

When your completed application has been reviewed, you will receive a letter notifying you if you qualify for the program and if your balance has been reduced. Each visit may be reviewed separately. If you do not qualify for Financial Assistance, you may qualify for other assistance.

## How do I get Help Completing an Application?

To receive help completing a Financial Assistance Application, contact a Patient Financial Coordinator at **(608) 417-5035** to schedule an appointment, or visit:

UnityPoint Health – Meriter  
202 S. Park Street  
Madison, WI 53715

As part of our partnership with UW Health, you may also contact a UW Health Financial Counselor at **(877) 278-6437** to schedule an appointment at an appropriate UW Health location.

## Contact Information:

**Phone:** (608) 417-5035

**Fax:** (608) 417-6478

**Website:** [www.unitypoint.org/fap](http://www.unitypoint.org/fap)

**Mail:** UnityPoint Health – Meriter  
Patient Financial Coordination  
202 S. Park Street, Madison, WI 53715

## Language Assistance:

Translations of the Financial Assistance Policy, the Financial Assistance Application and this Plain Language Summary are available in Chinese, French, German, Hmong, Korean, and Spanish.

UPH – Meriter also has the use of a Language Line to assist patients with their questions about the Financial Assistance Program. UPH – Meriter complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sexual orientation, gender, age or disability.