



Nothing About Me Without Me

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Introduction:

- Bedside report can have a positive impact on both nurses and patients.
- Patients can benefit by being able to participate during the report. They are able to ask questions, tell us their goal for the shift, and are able to observe nurses working together **sharing important information** regarding their care.



Background:

- Evidence shows that **poor communication is the underlying cause of many hospital errors.**
- Nurse to nurse report has not been consistent in respect to how and where report is done.
- Press Ganey questions : Nurses keep you informed, and Staff include you in decisions, ranked under 50% when compared to other hospitals similar size.



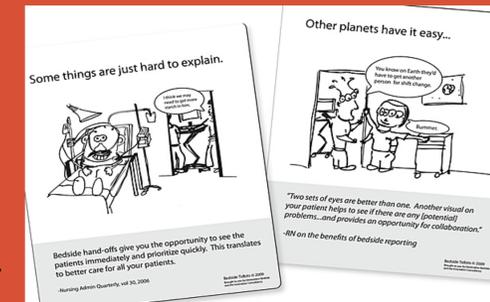
Frequency of bedside report on 2 North:

- October 2013 – 50%
- April 2014 – 83%

Conclusions/Results:

Evidence shows:

- Beside report allows the patient to feel involved with their care.
- Beside report helps the nurse prioritize which patient should be seen first.
- Beside report helps **promote safety and prevent errors**, by allowing direct visualization of each patient within the first 15 minutes of the shift.
- Beside report helps the patient to feel more informed.



Next Steps:

- Identify a unit champion from each shift on 2N to help enforce bedside report.
- Expand bedside report to 3North and ICU
- Monitor Press Ganey results

References:

- Reinbeck, D. & Fitzsimons, V. (2013, 02). Improving the patient experience through bedside shift report. *Nursing Management*,
- Evans, D., Grunawalt, J., McClish, D., Wood, W. & Friese, C. (2012, 09). Bedside shift-to-shift nursing report: implementation and outcomes. *Medsurg Nursing*, 21(5), 281-292.

Methods:

- Observed nurse to nurse report multiple times.
- Interviewed patients and staff after giving report.
- Created an **SBAR template** for bedside nurse to nurse report.

SBAR for Nurses

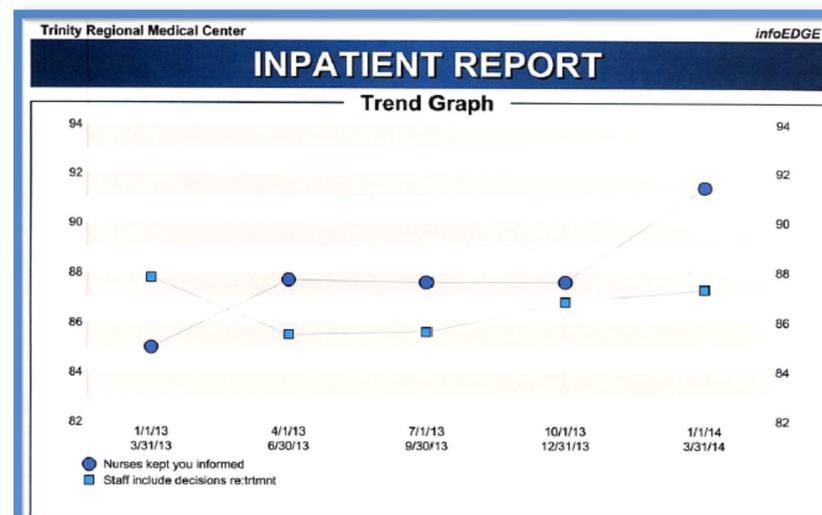
S Situation
 Question: _____
 Patient's Name: _____ Room Number: _____ Age: _____ Sex: _____
 Diagnosis: _____

B Background
 History: _____
 Allergies: _____
 Attending MD: _____
 Consults: _____

A Assessment
 Current Vital Signs: _____
 Heart Rhythm: _____ Lung Sounds: _____ Oxygen Sat: _____
 Skin: _____ IV Site: _____ IV Site Change Due: _____
 Drains: _____ Last BM: _____ Foley: _____
 Anomaly: _____ Diet: _____ Dress: _____ Fall Risk: _____

R Recommendation
 Current Labs: _____
 Pending Labs: _____
 Attending Orders: _____
 Nursing Concerns: _____

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