

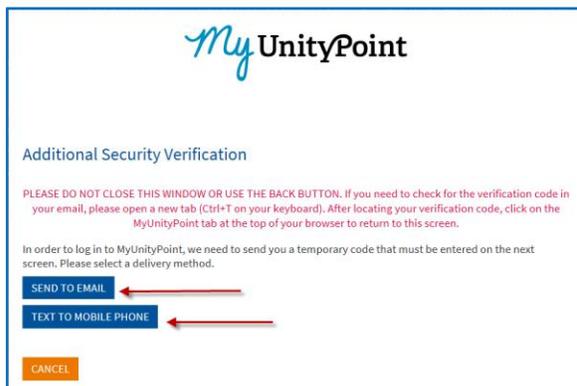
MyUnityPoint Security Verification – Desktop/Laptop



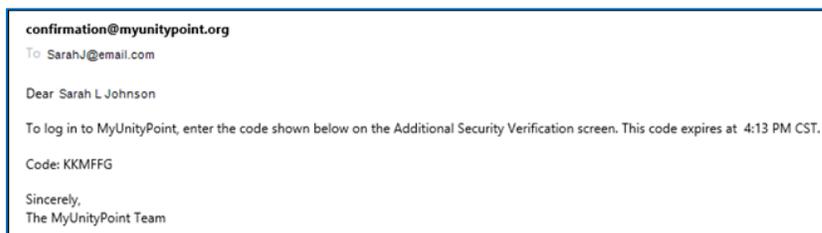
UnityPoint Health

How to log into a MyUnityPoint account using Security Verification

1. Access the [MyUnityPoint](#) login page and sign in using your MyUnityPoint username and password.
2. An Additional Security Verification screen will appear. MyUnityPoint will need to send you a temporary verification code to use on the next screen to access your account. You can have this sent to you via e-mail or text message.



- **Recommendation:** send the verification code to another device if possible.
 - If logged into MyUnityPoint on a computer, choose to text yourself the code.
 - If you are accessing your account from your phone, email yourself the code and open it on a computer.
- Selecting **Send to Email** will send a message to the email address stored in your medical record.



- Selecting **Text to Mobile Phone** will send a text to the mobile phone stored in your medical record.



- Do not close the window after you have sent the code to yourself.



How to log into a MyUnityPoint account using Security Verification

- **Please Note:** If you do not have access to two different devices, be sure to open the email in a new browser tab. To open a second browser tab, click the blank tab next to the MyUnityPoint window.



3. Enter the code you received on the second Additional Security Validation webpage.

MyUnityPoint

Additional Security Verification

PLEASE DO NOT CLOSE THIS WINDOW OR USE THE BACK BUTTON. If you need to check for the verification code in your email, please open a new tab (Ctrl+T on your keyboard). After locating your verification code, click on the MyUnityPoint tab at the top of your browser to return to this screen.

MyUnityPoint has texted you a code. Enter that code here to verify your identity.

BT2JFB

Haven't received the code?

SEND TO EMAIL TEXT TO MOBILE PHONE

Don't ask me again when using this browser

NEXT CANCEL

4. To ensure you will not have to perform the verification code process again, check the 'Don't ask me again when using this browser' box. This will prevent the verification process for 365 days or until the cache/memory is cleared on the computer.

MyUnityPoint has texted you a code. Enter that code here to verify your identity.

BT2JFB

Haven't received the code?

SEND TO EMAIL TEXT TO MOBILE PHONE

Don't ask me again when using this browser

NEXT CANCEL

- The verification process is device and browser specific. The verification process will need to be completed again if you use a different browser on the same computer, use a different computer, or use the mobile app.
5. Click the **Next** button to proceed to your MyUnityPoint account.