

**Performance Year 2019 Measures
Quality Performance Results**

Domain	ACO Measure #	Measure Title	ACO Performance Rate	Mean Performance Rates for all NGACOs
Patient/Caregiver Experience	ACO – 1	CAHPS: Getting Timely Care, Appointments, and Information	85.79	86.03
	ACO – 2	CAHPS: How Well Your Providers Communicate	92.97	94.11
	ACO – 3	CAHPS: Patients’ Rating of Provider	91.58	92.75
	ACO – 4	CAHPS: Access to Specialists	81.32	80.97
	ACO – 5	CAHPS: Health Promotion and Education	60.79	60.46
	ACO – 6	CAHPS: Shared Decision Making	58.48	61.38
	ACO – 7	CAHPS: Health Status/Functional Status	76.66	74.49
	ACO – 34	CAHPS: Stewardship of Patient Resources	22.23	24.40
	ACO - 45	CAHPS: Courteous and Helpful Office Staff	92.82	93.05
	ACO - 46	CAHPS: Care Coordination	87.64	87.26
Care Coordination / Patient Safety	ACO – 8	Risk-Standardized, All Condition Readmission*	14.43	14.98
	ACO – 38	Risk-Standardized Acute Admission Rates for Patients with Multiple Chronic Conditions*	54.02	56.34
	ACO – 43	Ambulatory Sensitive Condition Acute Composite (AHRQ Prevention Quality Indicator [PQI] #91) (version with additional Risk Adjustment)	1.70	1.72
	ACO – 13	Falls: Screening for Future Fall Risk	92.33	88.97
Preventive Health	ACO – 14	Influenza Immunization	90.27	76.98
	ACO – 17	Tobacco Use Assessment and Cessation Intervention	100.00	79.60
	ACO – 18	Depression Screening	87.58	73.00
	ACO – 19	Colorectal Cancer Screening	77.68	77.12
	ACO – 20	Breast Cancer Screening	84.78	79.31
	ACO – 42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	83.80	82.43
At Risk Population	ACO – 40	Depression Remission at Twelve Months	6.38	11.82
	ACO – 27	Diabetes Mellitus: Hemoglobin A1c (HbA1c) Poor Control (>9%)	9.02	11.43
	ACO – 28	Hypertension: Controlling High Blood Pressure	84.86	78.62

**Lower score indicates better performance.*