



National Quality Certification Awarded to Iowa Methodist Occupational Health & Wellness

In August, Iowa Methodist Occupational Health & Wellness received a three-year “Outstanding” Quality Certification from the National Association of Occupational Health Professionals (NAOHP). This certification reflects the industry gold standard in recognizing outstanding occupational health practices for excellence in the delivery of quality health care services to the workforce in the community. Iowa Methodist Occupational Health & Wellness is the first NAOHP Quality-Certified program in the State of Iowa.



“Certification by the NAOHP illustrates our commitment to quality, not just in clinic processes but most importantly in our day-to-day medical care and patient interactions. We work very hard to ensure the health and safety of the employees we see, and the NAOHP recognized that,” said Jon Yankey, MD, the program’s Medical Director. “We are very pleased with this recognition, and we will use the NAOHP certification framework to enhance our quality improvement process.”

About the Certification

The NAOHP is the premier professional organization for occupational medicine providers and clinics and provides benchmarks, standards, and best practice consultation nationwide. Occupational health programs and clinics that partake in an NAOHP Site Certification are evaluated based on six national standards:

- Administration
- Operational Framework
- Staffing Processes
- Quality Assurance
- Product Line Development
- Sales & Marketing

The NAOHP site surveyor performs a comprehensive review, with careful scrutiny applied to the program’s demonstration of best practice medical and administrative processes that will result in improved outcomes and employer service. Earning the NAOHP’s quality certification demonstrates that a program is “best in class”, in particular in the areas of medical care and adherence to state and federal regulations. Clients of NAOHP certified programs can be assured that their provider is dedicated to maintaining quality initiatives that increase efficiency and customer service.

About Iowa Methodist Occupational Health & Wellness

Iowa Methodist Occupational Health & Wellness has been partnering with businesses since 1988 with the goal of reducing work-related injuries and expenses through preventative screenings, quality injury care, and comprehensive on-site wellness programs. The program is a department of Iowa Methodist Medical Center, a senior affiliate hospital of Iowa Health - Des Moines.

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