

## **IOWA LUTHERAN HOSPITAL FAMILY MEDICINE RESIDENCY PROGRAM**

### **Policy: Recorded direct observation**

Recorded direct observation is done to assess the physician-patient interaction particularly with emphasis on interviewing and counseling skills. All residents will be expected to complete the required videotaping encounters before graduation from the program. The specific plan outlined below will be the basic requirement for all residents for videotaping. Additional videotaping of the resident may be needed based on faculty recommendations and observations

Recorded direct observation will be carried out at the East Des Moines Family Care Center. Patients will be specifically asked to participate in this program and will indicate their approval by signing the proper consent form. Residents will be notified when they are due to be videotaped.

All residents will be required to have a recorded direct observation twice during each year. These will be reviewed with Behavioral Medicine faculty and usually one additional faculty member. Specific attention will be paid to interviewing skills at this time.