

My Training Center is **UnityPoint Health-Des Moines (IA05121)**.

The Emergency Cardiovascular Care (ECC) Region is **Iowa**.

The BLS Training Center Coordinator is **Kerry Jo Smith**

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The Training Center E-Mail

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Resources from Training Center

- **Written examinations**
- **Equipment rental**
- **Cards**

Online Resources

- **AHA Instructor Network:** <http://www.ahainstructornetwork.org/>
Technical Support for AHA Instructor Network:
877-AHA-4CPR (1-877-242-4277)
Monday – Friday, 8:00 a.m. – 5:00 p.m., Central Time
Email: ahainstructornetwork@heart.org
- **The UnityPoint Health-DM Instructor Resources page of the website includes your instructor forms, policies, newsletters and other valuable information from the CTC:** <http://www.unitypoint.org/desmoines/instructor-resources.aspx>
- **Hands Only CPR website:** www.heart.org/HandsOnlyCPR
- **AHA Website:** <http://www.heart.org/>
- **Online AHA Programs:** <http://www.elearning.heart.org>
ECC Customer Support Center:
1-888-CPR-LINE (1-888-242-8883)
Monday – Friday, 7:00 a.m. – 6:00 p.m., Central Time
or, email TCCsupport@heart.org
- AHA website for online learning/activating course keys <https://elearning.heart.org/>

Textbooks and DVDs

<https://shopcpr.heart.org/>

Mannequins

- Laerdal Medical Corporation 1-888-562-4242
www.laerdal.com
- Prestan Products 1-800-434-7989
<https://www.prestanproducts.com/products/>
- WorldPoint ECC, Inc. 1-888-322-8350
www.eworldpoint.com