Provider Attribution: What It Is and What You Need to Know

What is Attribution?

- Providers responsible for the majority of the care during a hospitalization.
- Most payers including CMS require that a single provider be assigned the role of the attending provider.
- Your quality profile is related to this assignment.
- The Attending Provider is placed on UB04 claims submissions for documentation of the care rendered to the patient during the episode of care.
- The selection of the Attending Provider was, in the past, selected either by who was listed as the attending or, by a complicated and variable set of rules, the coder.
- The Attending Provider was assumed to be the Attributed Provider.
- In most scenarios, an inpatient case should be assigned to the provider or primary proceduralist who has been responsible for the preponderance of care (the Attributed Provider).
- Starting February 7, 2017, UnityPoint Health will start using the Attributed Provider instead of the listed Attending Provider on claim forms.
- All of the standard performance measures used by CMS and others are derived for the individual provider by this designation.

How is a Provider Attributed?

- Attributed Provider will be assigned the Attending Provider role on the UB 04 claims submission form (Attending: Field 76).
- The proceduralist who performed the principle procedure will be assigned the Operating Provider role on the UB 04 (Operating: Field 77).
- The Operating Provider may be assigned the Attributed role (Attending: Field 76) if the preponderance of care was surgical.
- In cases with a combination of medical and surgical care, the Attributed role should reflect the actual overall preponderance of care and could result in the Attributed Provider (Attending: Field 76) being a different provider than the proceduralist (Operating: Field 77).
- Emergency Department Provider is attributed for non-admitted patients.
- As the naming of the Attributed Provider process is best managed by the providers who are working the closest to the actual delivery of care.
- The attribution decision will be made at the time of discharge by the Discharging Provider as the discharging provider will have a new required field in the discharge order that will require identifying the attributed provider.
The listed attending provider in Epic will not change.

If groups typically have several providers taking care of a patient during a hospital stay, the groups can determine their own set of rules as to who is assigned the Attributed Provider role.

The Attributed Provider will be notified by a message in their InBasket Attributed Folder.

The Attributed Provider has **3 days** to challenge the attribution if they disagree with the attribution.

The review of the assignment will be conducted by the regional affiliate’s Chief Medical Officer (CMO) or their designee.

The intent to this is to make our information more accurate as individual performance measures are increasingly collected by outside entities such as CMS.

### Masking

Use of appropriate precautions (for example, masking for unknown respiratory illness) will result in decreased risk of exposure to our staff and to other patients. Exposures sometimes require use of prophylactic antibiotics for those exposed and always require time-consuming follow-up.

Case: Patient with undiagnosed respiratory illness presents to Emergency Department, outpatient clinic, provider office, or admission to hospital with cough, congestion, rhinorrhea and increased production of respiratory secretions.

**Who should mask?**

- **Source patient**: If tolerated while in waiting areas. If not, offer tissues to cover cough.

- **Health care workers**: Diagnosis/lab testing may take hours to days. At a minimum Standard Precautions would indicate a need for a mask based on the clinical presentation and potential pathogens spread via droplets.

  Additionally, use Droplet Precautions (masks) for **Suspected** or confirmed Pertussis, Influenza, Mycoplasma pneumonia, N. Meningitides, Adenovirus, Rhinovirus

Respiratory season is upon us. Wear a mask when caring for patients with undiagnosed respiratory illnesses, and then continue isolation based on organism specific findings. This will decrease the spread of infection and potential for exposure to illnesses requiring prophylactic treatment for exposed health care workers, (i.e. Pertussis, Neisseria meningitidis).

Remember: Before you go in to see a patient, put on appropriate personal protective equipment based on clinical presentation of the patient.

### Who is in the ACO and How Do I Access the List?

**UPHP Connect** is available and can be accessed at [partners.unitypoint.org](http://partners.unitypoint.org).

If you have an existing account for use of other UPH systems (i.e. UPH Epic or Allscripts), the same username and password for that existing account are used for immediate access to UPHP Connect. If additional assistance is needed for usernames or passwords, please contact Technical Support at 800-681-2060 or IT_ServiceCenter@unitypoint.org.

The current list is also available at the end of this issue of Provider Focus. The list does change, so be sure to log into [www.partners.unitypoint.org](http://www.partners.unitypoint.org) for most up-to-date list.
FOCUS Values and Patient Experience:

Living the FOCUS Values

Foster Unity:
- Use the skills and abilities of each person to enable great teams.
- Collaborate across departments, facilities, business units and regions.
- Seek to understand and are open to diverse thoughts and perspectives.

Own The Moment:
- Connecting with each person, treating them with courtesy, compassion, empathy and respect.
- Enthusiastically engaging in our work.
- Being accountable for our individual actions and our team performance.
- Taking responsibility for solving problems, regardless of origin.

Champion Excellence:
- Commit to the best outcomes and highest quality.
- Have a relentless focus on exceeding expectations.
- Believe in sharing our results, learning from our mistakes and celebrating our successes.

Seize Opportunities:
- Embrace and promote innovation and transformation.
- Create partnerships that improve care delivery in our communities.
- Have the courage to challenge the status quo.

It can be easy to educate and say that team members know these new values but what does it look like to live them in our work with our patients, families, visitors and each other? How do we ensure these are more than words on a wall? One great example of a provider recently “Owning the Moment” and “Championing Excellence” came from Brad Cathcart, Supervisor of Iowa Methodist Medical Center (IMMC) Powell 5:

Charlie Graham, Dr. Gehrke’s PA from Des Moines Orthopedic Surgeons (DMOS), Owned the Moment and Championed Excellence recently. The IMMC Powell 5 nursing staff and management feel Charlie went above and beyond in making sure that a patient was discharged properly and promptly. The patient was being transferred to a skilled facility and the accepting provider requested a provider-to-provider report. Charlie was persistent and called the skilled facility three times in attempt to give report. He did this while managing his heavy schedule and in between surgery cases. Thanks to Charlie’s commitment to providing the best outcome and personal accountability to do what was right for the patient, the patient was successfully transferred later that afternoon.
THANK YOU to Charlie for living out our FOCUS values and providing an excellent patient experience! If you know of others who have demonstrated the FOCUS values while providing an excellent patient experience, please contact Paige Moore, UnityPoint Health – Des Moines Director of Patient Experience, at paige.moore@unitypoint.org or 515-241-3473.

EPIC Updates

Security Overhaul Project

The Security Overhaul Project rollout for providers, residents, and advance practitioners is scheduled for February 14 and 15:

- Providers in Fort Dodge, Cedar Rapids, Quad Cities, Waterloo, Dubuque, Sioux City, Quincy, and all of their affiliated Community Connect sites will go live with new templates on February 14.
- Providers in Des Moines, Madison, and their affiliates will go live on February 15.

ED Sepsis Best Practice Advisory

The following visual changes have been made to the ED Sepsis BPA that fires for providers when a patient meets SIRS criteria.

- The graphic has been removed and the acknowledge reason button option for “Consulting on this Patient” has been changed to “Not Attending Provider.”
- The criteria will be listed above the vital signs & last lab results (rather than side by side).
- The font color will now be the same for all values entered.

For screenshots of the visual changes, [link]
To view the updated TipSheet, [link]

PICC Line and Midline Order Updates

There are now questions with hard stops in the “Consult PICC Line” and “Consult Midline” orders. The questions that must be addressed are “Reason for PICC Insertion” and “Who to Insert PICC”.

Inbasket, Results Routing and Notes Routing changes (From December)

- Folder changes
  - The Overdue Results folder will be renamed to Overdue Orders. There have also been layout changes to the Message report within the folder.
  - The UPH ADT Notifications folder report has been updated to more clearly show whether the message is regarding an admission, discharge, or pre-admit for your patient.
  - The Results folder will have a Defer button added to address messages sent to incorrect providers. Clicking Defer will send the message to the encounter department’s pool. The message will be removed from the In Basket and will NOT be marked as Reviewed. However, if you know the correct provider responsible for the result, you can Forward the message to them instead.
  - Various reports within several In Basket folders have been optimized.
- **Message routing changes**
  - Height/weight notifications and POA (Present on Admission) messages will be turned off.

- **MyUnityPoint Message Updates**
  - A new section has been added to the Message report in the MyChart folder. This section displays the communication between the patient and provider.

- **Results Routing Changes** (For more information regarding Results Routing changes, [click here]):
  - Hospitalists will continue to receive the results for any test results that were performed as an inpatient but finalized after the patient was discharged. They will be responsible to manage these results. New hospitalists pools have been built for Des Moines. The results will go to the hospitalist pool to manage rather than the individual hospitalist provider.
  - Tests ordered by the hospitalists upon discharge to be done as an outpatient will be routed to the PCP. The PCP will receive these results in their Results InBasket folder. Hospitalist and Attending providers will not receive these results.

- **Auto Note Routing Changes**
  - Clinicians will notice changes in functionality/design on notes auto-routed to them from the hospitals.
  - Notes will now auto-route to the referral source, if this is filled in on hospital admissions.
  - When notes and letters are routed the reports have been cleaned up to remove clutter and extra information/pages.
  - Auto-Routed notes will now go to the Auto CC’ed Notes Folder.
  - Manually routed notes will remain in the Message Routing folder.
  - Automatic notes routing will be turned off for notes created by scanned documents.
  - The ED note will no longer automatically route if patient admitted or has order to admit.
  - Notes will now only automatically route if the author is a specific provider type of Physician, Resident, Fellow, Physician Assistant, Nurse Practitioner, Advance Practice Nurse and Osteopath.
  - All note types that are set to route automatically will also start to route to the referring provider if they did not previously.

- **Chart Review Optimization**
  - There are new Doc Type Names for certain scanned documents where an order is not available for attachment. For Chart Review to be more efficient, when scanning in HPF and/or Dictaphone, the orders/doc types now include indication of a scanned or dictated result specific for 6 Minute Walk, Genetic Counseling, High Altitude Simulation Test (HAST), Oxygen Titration Study, Stress Test, Exercise, and Tympanometry.
  - The Service Date column in the Procedure, Imaging, and CV/ECG tabs of Chart Review will now show the service date from a scanned document if one is present.
  - The Date column in the Lab, Micro, and Other Orders tab will show the scanned document’s service date when present. The “Scan Date” column on the Media Tab has been renamed to Service/Scan Date.

**Special Update on January 22, 2017:**

- **Jump Back to the Previous NoteWriter Tab After Exiting and Returning** - When providers get interrupted while writing a note in NoteWriter, they can now configure the system to return them back to the tab on which they were working.

- **Plantar View Now Available on Physical Exam SmartBlocks** - Providers can now add graphical documentation for the plantar view of the foot on the musculoskeletal tab of all Physical Exam SmartBlocks.

**NICE TO KNOW INFO**

- As part of the In Basket optimization project, a link to PACS has been added to the Results Folder.
- The PAWSS (Prediction of Alcohol Withdrawal Severity Scale) tool has been added to the Provider Tools activity.
• There is a new Patient List column available called “Has Discharge Order?” that will display an icon if a patient has a discharge order in his or her chart.
• The setup of the Patient Lookup window has been updated. Staff will start seeing the color green on the left side if the results match the search information.
• The Chart Review Medication Order report previously contained a print group that did not display the preferred pharmacy correctly; this has been replaced with a new preferred pharmacy print group.
• The Specimen Sources that are available for GC/Chlamydia by NAA (LAB2200) have been updated for accuracy.
• All reports that show scanned documents will have the document name and scan time shown in the hyperlink.
• There is now a Chart Review button available from the Staff Daily Report.
• A new Order Panel named “ISOLATION PANEL” became available as of Tuesday, Dec. 20th. This includes all available isolation orders including new combination orders approved by the Infection Prevention group and IPAC. Only one order can be selected - either a single isolation type or a combination type. All isolation type orders can be found via Manage Orders. Order sets and preference lists will be reviewed and updated in the near future.
• A selection choice for Aspirin is now available in the multiple select SmartList “DVT Prophylaxis”.

Welcome to the UnityPoint Health Family:
UnityPoint Clinic:

**Alyson Vosberg, A.R.N.P.** UnityPoint Clinic Internal Medicine – Methodist Plaza

UnityPoint Clinic® is proud to welcome Alyson Vosberg, A.R.N.P. to our team of experienced and dedicated internists.

Alyson completed her medical education at Allen College and she received her undergraduate degree from Winona State University. Alyson completed an internship at McFarland Clinic in Central Iowa. She is board-certified by the American Association of Nurse Practitioners (AANP).

Alyson’s clinical interests include Chronic Disease Management and Adult Medicine. When she isn’t in the clinic you can likely find spending time outside, with her family and cooking something up in the kitchen!

Be sure to say hi to Alyson when you’re at Internal Medicine – Methodist Plaza!

**Susan Harte, D.O.** UnityPoint Clinic Family Medicine – Greene County

UnityPoint Clinic® is proud to welcome Susan Harte, D.O. to our team of experienced and dedicated family medicine providers.

Dr. Harte completed her medical education at Des Moines University and she received her undergraduate degree from University of Northern Colorado. Dr. Harte completed her residency at Broadlawns Medical Center and she is board-certified by the American Board of Family Medicine.

Dr. Harte’s clinical interests include Primary and Urgent Care. Dr. Harte wants her patients to know that health care is about all of us, she’s committed to working with you to find the best plan and she feels privileged to have a chance to help you. When she isn’t in the clinic you can likely find her listening to all types of music and sketching with charcoal and oil painting.

Be sure to say hi to Dr. Harte when you’re out in Jefferson!
Laura Cunningham, P.A. – C. UnityPoint Clinic Family Medicine | Urgent Care – Merle Hay

UnityPoint Clinic® is proud to have Laura Cunningham, P.A. – C. as a part of our team of experienced and dedicated family medicine providers. Laura completed her medical education at Des Moines University and she received her undergraduate degree from University of Northern Iowa. She is board-certified by the Iowa Board of Physician Assistants.

Laura’s clinical interests include family medicine, pediatric care, women’s health, and acute and chronic illnesses. She describes her care as personalized, comprehensive and preventative. When she isn’t in the clinic you can likely find her spending time with her family, traveling or engulfed in her love of photography!

Be sure to say hi to Laura when you’re out at Merle Hay!

Please join in welcoming Richard Dowell, D.O., to UnityPoint Clinic OB/GYN | Imaging Services - Penn Avenue.

Dr. Dowell joins us from Marshalltown Obstetrics & Gynecology, P.C. although he is a familiar face around Iowa Lutheran Hospital as he has been providing part-time coverage for several months. He joins Dr. McCarville and Kate Wallace, ARNP, at the Penn Avenue clinic on February 1. You can reach the clinic at 515-263-2600.

Dr. Dowell did his residency training in Obstetrics & Gynecology at WellSpan Health System – York Hospital, in York, PA. In addition, he completed residency training in Internal medicine at Ohio University College of Osteopathic Medicine in Youngstown, OH. He attended medical school at Des Moines University.

Please join in welcoming John McCarville, Jr., D.O., to UnityPoint Clinic OB/GYN | Imaging Services - Penn Avenue.

Dr. McCarville joins us from Marshalltown Obstetrics & Gynecology, P.C. although he is a familiar face around Iowa Lutheran Hospital as he has been providing part-time coverage for several months. He joins Dr. Dowell and Kate Wallace, ARNP, at the Penn Avenue clinic on February 1. You can reach the clinic at 515-263-2600.

Dr. McCarville did his residency at Akron General Medical Center in Akron, OH, where he was Chief Resident. He also did an internship/transitional residency at Broadlawns Medical Center after attending medical school at Des Moines University.

Todd Treimer, D.O.
UnityPoint Clinic Family Medicine – Altoona

Miranda Christensen, P.A.
UnityPoint Clinic Family Medicine | Urgent Care - Urbandale
HeartReach Mobile Lab – February Schedule:

<table>
<thead>
<tr>
<th>Date</th>
<th>Location</th>
<th>Address</th>
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<tbody>
<tr>
<td>Wednesday, February 1</td>
<td>Iowa Lutheran Hospital</td>
<td>700 E. University Ave, Des Moines</td>
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<tr>
<td>Thursday, February 2</td>
<td>Methodist West Hospital</td>
<td>1660 60th Street, West Des Moines</td>
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<tr>
<td>Tuesday, February 7</td>
<td>Indianola Hy-Vee</td>
<td>910 North Jefferson Way, Indianola</td>
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<td>Wednesday, February 8</td>
<td>Iowa Methodist Medical Center</td>
<td>1200 Pleasant Street, Des Moines</td>
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<td>Thursday, February 9</td>
<td>St. Luke United Methodist Church</td>
<td>501 E 19th St N, Newton</td>
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<td>Tuesday, February 14</td>
<td>Mahaska Health Partnership</td>
<td>410 N. 12th Street, Oskaloosa</td>
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<td>Wednesday, February 15</td>
<td>Fareway Store</td>
<td>719 West Highway 92 Winterset, IA 50273</td>
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<td>Tuesday, February 21</td>
<td>Lakeview Medical Park</td>
<td>6000 University Ave, West Des Moines</td>
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<tr>
<td>Tuesday, February 28</td>
<td>The Reserve on Walnut Creek</td>
<td>2727 82nd Place, Urbandale</td>
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<td>Internal Medicine Grand Rounds – Cardiovascular Oncology</td>
<td>Pamela Nerheim, MD</td>
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<td>Surgery/Trauma M &amp; M</td>
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<td>Pediatric Grand Rounds</td>
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<td>Internal Medicine Grand Rounds – Allergy / Immunology</td>
<td>Vuong Nayima, MD</td>
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<td>Surgery/Trauma M &amp; M</td>
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<td>Surgery Grand Rounds: T-a-T Conference</td>
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<td>Pediatric Grand Rounds: Pediatric Clinical Pathology Conference (CPC)</td>
<td>Ross Brookman, DO</td>
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<td>Internal Medicine Grand Rounds – Non-Insulin Therapies for Type 2 Diabetes Mellitus</td>
<td>Jessica Butnus, DO</td>
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<td>Surgery/Trauma M &amp; M</td>
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<td>Surgery Grand Rounds: Chief Rounds</td>
<td>Kristina Gaunt, M.D.</td>
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<td>Pediatric Grand Rounds: What to do When You Get Sued</td>
<td>David Burlage</td>
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<td>Internal Medicine Morbidity &amp; Mortality</td>
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<td>Surgery Grand Rounds: Journal Club</td>
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<tr>
<td>Pediatric Grand Rounds: Senior Presentation – Topic To Be Announced</td>
<td>Lindsay Behl, DO</td>
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UnityPoint Health - Des Moines is accredited by the Iowa Medical Society to sponsor continuing medical education for physicians. The live CME offerings listed above meet the criteria for category 1 credit for AMA Physician Recognition Award™.

To submit articles, please send to Monica Aunan, Physician Liaison at monica.aunan@unitypoint.org or call 515-241-3480
UnityPoint Health-Des Moines Region ACO Members

Allergy and Asthma Associates, PC
Associated Ophthalmologists
Associates in Kidney Care
Blank Health Providers-UPHDM
Boone County Comprehensive Specialty Care
Boone County Family Medicine
Boone County Hospital
Broadlawns Medical Center
Bussey Family Health Center
Cass County Hospital
Central States Medicine (Iowa Pain Clinic)
Clarke County Hospital
Dermatology, PC
Des Moines Anesthesiologists
Des Moines Eye Surgeons
Des Moines Internal Medicine
Des Moines Orthopaedic Surgeons, PC
Des Moines Pastoral Counseling Center
Des Moines Pediatric & Adolescent Clinic
Des Moines University Medical Clinic
Eyerly Ball
Ganske, John Gregory (Greg) MD
Greater Regional Medical Center
Greene County Medical Center
Guthrie County Hospital
Huxley Physical Therapy
Iowa Arthritis & Osteoporosis Center
Iowa Diabetes and Endocrinology Center
Iowa Digestive Disease Center PC
Iowa Endoscopy Center PC
Iowa Ear Center
Iowa ENT, INC
Iowa Head & Neck, PC
Iowa Kidney Physicians, PC
Iowa Pathology Associates, PC
Iowa Radiology, PC
Iowa Retina Consultants, Inc
Iowa Surgery Center, PC (Dr. Praveen Prasad)
Koch Facial Surgery
Lakeview Surgery Center
Lifeworks
Lucas County Health Center
Madrid Family Practice- Boone County Hospital
McClaren, Willie C., Jr MD (Surgery) Gen Surg Physician, PC
McFarland Clinic, P.C.
McFarland Clinic - Jefferson
Medical Oncology & Hematology Assoc (MOHA)
Metro Anesthesia and Pain Management
Mid-Iowa Fertility, PC
Midwest Oral and Facial Surgery, PC
New Sharon Medical Clinic
Newton Clinic, PC
Orchard Place
Orthopaedic Outpatient Surgery Center (OOSC)
Pediatric and Adult Allergy, PC
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<tr>
<th>Location/Service Name</th>
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<td>Story County Medical Center</td>
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<td>Surgery Center of Des Moines  East and West</td>
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<td>Spurgeon Manor</td>
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<td>West Lakes's Sleep Center</td>
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*List updated 1/3/2017*