Welcome

Our goal is to make your visit as easy and convenient as possible. If you need directions or other information, please ask any employee or volunteer. Employees can be identified by their photo ID badge, and volunteers wearing blue jackets are stationed throughout the hospital to help you.

Finding Your Way – COLOR CODES

To help you find your way, we have assigned colors to different areas of our campus. The department list (to the right and continued inside) tells you the colored section where that service is located, as well as the building/wing and the floor. The areas of our campus include:

- **Blank Children’s Hospital**
- **Critical Care Unit and Cath Lab** (Northeast Addition)
- **Education and Research Center**
- **Emergency Department**
- **Methodist Plazas I, II and III** (1212, 1215 and 1221 Pleasant Street)
- **North Wing**
- **South and East Wings**
- **Powell and Maternity Center**
- **Younker**

Please refer to the map inside and the color-coded directories on the walls throughout our campus to find the area you are looking for.

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**BLANK CHILDREN’S HOSPITAL**
- Administration – Blank, 1st Floor
- Advocacy and Outreach – Anna Blank Building, lower level
- Blank Children’s ER – Emergency Department, 1st Floor
- Child Life Therapy – Blank, 5th Floor
- Hannah Geneser Learning Center and Safety Store
  - North Wing, 1st Floor (near main entrance)

**BLANK CLINICS AND OUTPATIENT SERVICES**
- Audiology – Powell, 3rd Floor
- Adolescent Clinic – Methodist Plaza I, 1212 Pleasant, 4th Floor
- Cancer and Blood Disorders Center
  - Methodist Plaza II, 1215 Pleasant, 5th Floor
- Developmental Clinic – Anna Blank Building, 1st Floor
- Diagnostic Clinic – Methodist Plaza I, 1212 Pleasant, 3rd Floor
- Endocrinology – Methodist Plaza II, 1215 Pleasant, 3rd Floor
- Gastroenterology – Methodist Plaza II, 1215 Pleasant, 6th Floor
- General Pediatrics – Methodist Plaza I, 1212 Pleasant, 3rd Floor
- Infectious Diseases – Methodist Plaza II, 1215 Pleasant, 3rd Floor
- Infusion Center – Methodist Plaza II, 1215 Pleasant, 3rd Floor
- Nephrology – Methodist Plaza I, 1212 Pleasant, 4th Floor
- Neurology – Methodist Plaza II, 1215 Pleasant, 1st Floor
- Pediatric Surgery Clinic – Anna Blank Building, 2nd Floor
- Pediatric Therapy Services – Blank, 1st Floor
- Pulmonology – Methodist Plaza I, 1212 Pleasant, 2nd Floor
- STAR Center – Methodist Plaza II, 1215 Pleasant, 3rd Floor

**BLANK INPATIENT UNITS**
- General Pediatrics – Blank, 3rd & 4th Floor
- General Pediatrics & Pediatric Oncology – Blank, 4th Floor
- NICU (Neonatal Intensive Care) – Blank, 2nd Floor
- PICU (Pediatric Intensive Care) – North Wing, Level 2

**CAFETERIAS**
- Southview (Main) Cafeteria – South Wing, Level B
- Mocha’s – East Wing, Level A (Surgery Center)
- Gateway Café – Younker, Level 1
- Atrium Foodservice – Methodist Plaza Atrium

**Diabetes Education Center** – Methodist Plaza III, 1221 Pleasant, 2nd Floor

**Cardiac Cath Lab** – NE Addition, Level A

**Dialysis (Outpatient)** – Iowa Kidney Physicians, PC
- Methodist Plaza II, 1215 Pleasant, 1st Floor

**Dining Rooms (Southview Cafeteria)** – South Wing, Level B
- Bierring Dining Room
- Denniston/Netleton Dining Room
- Kelley Dining Room
- Myerly Dining Room
- Noble Dining Room

**Echocardiography** – East Wing, 3rd Floor

**Education and Research Center**
- 1415 Woodland Avenue, Level 1

**EEG, ENG, EP (Neurological Testing)** – East Wing, 3rd Floor

**EKG** – East Wing, 3rd Floor

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Administration (UnityPoint Health – Des Moines)
Education and Research Center
1415 Woodland Avenue, 2nd Floor

Admissions – see “Patient Registration”
JOHN STODDARD CANCER CENTER
- Administration – Methodist Plaza III, 1221 Pleasant, 4th Floor
- Infusion Center – Methodist Plaza III, 1221 Pleasant, 4th Floor
- Inpatient Oncology Unit – Powell, 3rd Floor
- Lymphedema Clinic – Methodist Plaza III, 1221 Pleasant, 4th Floor
- Radiation Oncology – Methodist Plaza III, 1221 Pleasant, Level A
- Support Services – Methodist Plaza III, 1221 Pleasant, 5th Floor
  - Adolescent and Young Adult (AYA) Coordinator
  - Oncology Navigators
  - Cancer Screening Trials and Genetic Testing
  - Look Good Feel Better
- Kelley Conference Room
  Education and Research Center, 1415 Woodland Avenue, Level 1
- Lab (Outpatient Lab) – North Wing, 1st Floor
- Lab (Path Lab) – Methodist Plaza I, 1212 Pleasant, Lower Level
- Library (Health Sciences Library)
  Education and Research Center, 1415 Woodland Avenue, Level 1
- Library (Family Resource Library) – North Wing, Level 1
- Lymphedema Clinic – John Stoddard Cancer Center
  Methodist Plaza III, 1221 Pleasant, 4th Floor
- Maternity Center – Powell, 6th Floor
- Medical Records (Health Information Management) – East Wing, 1st Floor
- MRI – North Wing, Level C
- Neurological Testing – East Wing, 3rd Floor
- Nuclear Medicine – North Wing, Level A
- Nutrition Centre – Younker, Level 1
- Office of Research
  Education and Research Center, 1415 Woodland Avenue, 2nd Floor
- Orthopaedic Inpatient Unit – Powell, 5th Floor
- Outpatient Pharmacy – North Wing, 1st Floor
  (near emergency department) (see map)
- Outpatient Therapy – Younker, 3rd Floor
- Pacemaker Clinic – East Wing, 3rd Floor
- Patient Registration – North Wing, 1st Floor (near main entrance)
  For all procedures except surgery and cardiovascular
- Patient Registration – Surgery and Cardiovascular
  East Wing, Level A
- Perinatal Services
  Pleasant Street Center – 1440 Pleasant Street (see map)
- Physical Therapy (Adult and Outpatient) – Younker, 3rd Floor
  Powell Chemical Dependency Center (CDC)
  Iowa Lutheran Hospital, 700 University Avenue • 263-2424
- Public Relations – East Wing, 5th Floor
- Pulmonary Function – South Wing, 4th Floor
- Radiation Oncology – John Stoddard Cancer Center
  Methodist Plaza III, 1221 Pleasant, Level A
- Radiology (CT Scan, MRI, Ultrasound, Vascular Radiology, X-Ray) – North Wing, Level C
  Registration – see “Patient Registration”
Tips to help you find your way

• Keep in mind that our campus is built on a hill. The 5th floor of Younker/Powell is the same level as the 1st floor of the main hospital. Look for the crossovers to travel to and from each side of the campus.

• Look for wall directories throughout our campus (next to elevators and at hallway intersections). Major areas of the hospital are listed and color-coded. As you get closer to a given area, the directories will become more detailed listing the departments located in that area.

• Most elevators are labeled with overhead signs and are named according to the areas they serve.

PATIENT REGISTRATION
Most patients arriving for outpatient tests and labs need to register at Patient Registration on North 1, near the main entrance (entrance #2).
Patients having a surgical procedure, cath lab procedure or cardiovascular or neurological test, must register in the Surgery Center on East A (entrance #7).

Important Phone Numbers
Chaplain ................................................................. 241-6212
Emergency Department
   Adult ................................................................. 241-6213
   Pediatric ......................................................... 241-6611
Main Hospital Number ........................................ 241-6212
Patient Registration (Inpatient) .................. 241-6320
Patient Registration & Scheduling (Outpatient) ........ 241-6111
Patient Transport (Integrated Service) .......... 241-7999
Public Safety (Security) ...................................... 241-6476
(Valet Services .................................................. 241-7999

To Methodist/Blank Children’s from I-235
(earlybound and westbound):
• Exit I-235 at Keo Way South.
• Follow Keo Way south to 12th Street.
• Turn right on 12th Street and follow the road up the hill to the Methodist/Blank Children’s campus.
• Visitor parking is available on the north and south sides of the campus, or in the ramp on the west side of the campus.

To Methodist/Blank Children’s from the south
(Fleur Drive/airport):
• Take Fleur Drive north to Ingersoll Avenue.
(Fleur Drive will become MLK Jr. Parkway shortly before reaching Ingersoll)
• Turn right on Ingersoll Avenue and continue to 15th Street.
• Turn left on 15th Street and continue north to Pleasant Street.
• Turn right on Pleasant Street.
• Visitor parking is available on the north and south sides of the campus, or in the ramp on the west side of the campus.