

**ST. LUKE'S BEHAVIORAL SERVICES
INTENSIVE OUTPATIENT PROGRAMS
PATIENT RIGHTS AND RESPONSIBILITIES**

RIGHTS

1. The right to respectful care.
2. The right to be informed about his/her condition.
3. The right to informed consent.
4. To the extent permitted by law, the right to refuse treatment.
5. Within the context of appropriate care and safety, patients have the right to personal and informational privacy.
6. The right to request hospital services.
7. The right to confidential medical records.
8. The right to examine his/her bill.
9. The patient has the right to expect reasonable safety insofar as the hospital practices and environment are concerned.

RESPONSIBILITIES

1. The patient has the responsibility, to the best of their knowledge and ability, to provide pertinent personal information.
2. The patient is responsible for following the treatment plan.
3. The patient is responsible for following the hospital and program rules.
4. The patient is responsible for being considerate of the rights of other hospital patients and personnel.
5. The patient will be responsible for being respectful of the property of the hospital and other patients.

CONFLICT RESOLUTION

Should you have a conflict related to the patient care, please discuss this with staff, the IOP Supervisor, or feel free to contact the Patient Representative Department.

Signed

Date Received

Witness

Date