

Patient and Family Advisory Council

St. Luke's Hospital

Center for Women's and Children - Birth Care, Ante partum, NICU and Pediatrics

What is the Patient and Family Advisory Council?

The Patient and Family Advisory Council is dedicated to helping the center fulfill its mission "to give the healthcare we'd like our loved ones to receive" and to support the principles and practice of patient-and-family centered care.

What are the goals of the Advisory Council?

- to provide input/feedback to improve or enhance patient and family experiences
- to provide input and feedback on delivery of services for patients and families that support or enhance patient-and-family centered care
- to provide input and feedback on facility design or renovation
- to provide input and feedback on educational programs, classes, written materials, home visits, etc.
- to provide input regarding program development
- to participate in education/orientation of hospital associates

Who is on the Advisory Council?

The council consists of family members who support the hospital mission and the Family Advisory Council purpose. This includes patients and family members from the Birth Care Center who have no NICU experience as well as those who have had NICU experience, families who have had experience in the our Pediatric unit, families with ante partum experiences and families that have been transported to or from our Center. The council reflects the cultural diversity (ethnic, spiritual, social, economic, educational, geographical, gender, sexual orientation, family structure, disability related, etc.) of families who are consumers of our services.

When are the meetings held?

Meetings are held the 2nd Monday of each month from 5:30 - 7 p.m. in the Center for Women and Children. A meal is provided at each meeting.

I am interested in joining the Patient and Family Advisory Council. What do I do?

We are always looking for new people to join the council! Call Karla Pisarik, Family Support Liaison (319-369-8208) or e-mail her at karla.pisarik@unitypoint.org for questions specific to the Patient and Family Advisory Council.

Things to remember...

- It is possible that not all applicants will be able to serve on the Patient and Advisory Council. In some cases, some applicants may join other committees throughout the hospital.
- Applicants will be screened to determine the best fit for their volunteer needs.