

## Newsweek Names St. Luke's a World's Best Hospital

St. Luke's Hospital has been named to Newsweek's inaugural list of the World's Best Hospitals 2019. The list will be featured in an upcoming edition of Newsweek Magazine. The World's Best Hospitals 2019 recognizes the best 1,000 hospitals across 11 countries: USA, Canada, Germany, France, United Kingdom, Switzerland, South Korea, Japan, Singapore, Australia and Israel.



Michelle Niermann  
President & CEO

The ranking methodology used data from three sources:

- Hospital recommendations from peers: an online survey conducted among tens of thousands of doctors, hospital managers, and healthcare professionals in 11 countries
- Patient experience: surveys measuring patient satisfaction with hospitals
- Medical KPIs (e.g. rate on quality of treatment, hygiene measures)



The number of award recipients varies by country based on the quantity of hospitals and available data. The U.S. had the most hospitals with 250.

"The World's Best Hospitals 2019 title serves as a testament to the good work that happens daily at St. Luke's," said Michelle Niermann, President and CEO. "I'm honored to work among the very best in Cedar Rapids."

## E-Prescribing Mandate January 1, 2020

**In 2018, the Iowa Legislature passed legislation that will require ALL prescriptions, including controlled substances, to be electronically prescribed by prescribers and electronically received by pharmacies beginning January 1, 2020.**

In order to set up e-Prescribing, the providers need to stop at the Medical Staff Office to provide photo identification for verification for the electronic controlled substance application. The provider will receive an email notification with instructions to download DUO on their phone. Mary Henry, Rose Hedges or Michelle Young can assist with setting this up.

The legislation requiring e-prescribing permitted several exceptions to the e-prescribing mandate. Exclusions from the mandate include prescriptions that:

1. Are for a patient residing in a nursing home, long-term care facility, correctional facility, or jail.
2. Are authorized by a licensed veterinarian.
3. Are dispensed by a United States Department of Veterans Affairs pharmacy.
4. Require information that makes electronic submission impractical, such as complicated or lengthy directions for use or attachments.
5. Are for a compounded preparation containing two or more components.
6. Are issued in response to a public health emergency in a situation where a non-patient-specific prescription would be permitted.
7. Are issued pursuant to an established and valid collaborative practice agreement, standing order, or drug research protocol.
8. Are issued during a temporary technical or electronic failure at the practitioner's or pharmacy's location, provided that a prescription issued pursuant to this exception shall indicate on the prescription that the practitioner or pharmacy is experiencing a temporary technical or electronic failure.
9. Are issued in an emergency situation pursuant to federal law and regulation rules of the Board.

Additionally, a practitioner, medical group, or pharmacy that is unable to timely comply with the electronic prescribing requirements may petition the Board for an exemption based on economic hardship; technical limitations that the practitioner, medical group, or pharmacy cannot control; or other exceptional circumstances. The Board may grant exception requests for a period of time that may not exceed one year, which may be renewable with Board approval. The Board is in the process of creating the necessary forms and rules to establish the exception-petition framework.

# e-Prescribing Mandate January 1, 2020 - Continued

After the mandate becomes effective on January 1, 2020, a pharmacist who receives a written, oral, or faxed prescription that is otherwise legitimate will not be required to verify that the prescription is subject to an exception listed above and may dispense the prescription. However, a pharmacist must exercise professional judgment in identifying and reporting suspected violations of the e-prescribing mandate to either the Board or the appropriate professional licensing board of the practitioner.

A prescriber who violates this mandate is subject to an administrative penalty of \$250 per violation, up to a maximum of \$5,000 per calendar year. The administrative penalty assessed by the prescriber's primary licensing board will not be considered a disciplinary action or reported as discipline. A practitioner may appeal the assessment of the administrative penalty, which will initiate a contested case proceeding. The administrative penalties collected will be deposited into the drug information program fund to further support and enhance the state's PMP.

## 2019 Michael J. Daly, MD Humanitarian Award

Dr. Michael J. Daly practiced as a general surgeon in Cedar Rapids from 1988 until his retirement in 2007. During this time, Mike was particularly devoted to teaching, with many Family Medicine residents having had the privilege of working and learning at his side. To honor Mike and all that he accomplished in his lifetime, the Cedar Rapids Family Medicine Residency instituted the Michael J. Daly, MD Humanitarian Award in 2011, conferring it annually since.

The award, *The Thistle*, recognizes a Cedar Rapids community physician who exhibits the kind of courage, compassion and love for life that Dr. Michael Daly himself exemplified. The award will be presented at the graduation ceremony of the Cedar Rapids Family Medicine Residency in late June.

The criteria to be nominated includes:

- A physician practicing in the Cedar Rapids community, or in the broader community, who also:
  - In practice exemplifies the values of Dr. Michael Daly, whether through service to the local population or through volunteerism elsewhere, and, specifically in the areas of professional service and personal sacrifice
  - Is committed, overall, to the greater good
- Alternatively, a physician who once practiced in the Cedar Rapids community and who meets the above criteria by prior or current experience

To nominate a provider:

- Complete and submit the nomination form to Dr. Dónal Kevin Gordon at Cedar Rapids Family Medicine Residency or email to [dgordon@crmef.org](mailto:dgordon@crmef.org)
- Feel free to include any other supporting documents, e.g. letters, newspaper articles, curriculum vitae

Deadline for nominations is **Friday, May 17, 2019**

## Upcoming Events

### Health Skin Essentials: Care for Aging Skin

Hillary Johnson, MD – University of Iowa  
May 21, 2019

All conferences at 12:00 p.m.

CRMEF Conference Room

RSVP to Cherie Weber at (319) 297-2306 or

[cweber@crmef.org](mailto:cweber@crmef.org)

### Welcome to Medicare

A free two-hour seminar offered by the State of Iowa's Senior Health Insurance Information Program (SHIIP) and UnityPoint Health – St. Luke's Hospital for Iowans who want to learn about Medicare.

"Welcome to Medicare" will cover Medicare Parts A & B benefits, prescription drug benefit (Part D), Medicare Advantage plans and Medicare supplement insurance.

Class will be held Tuesday, May 28 from 6-8 p.m. at UnityPoint Health – St. Luke's Hospital in the Heart Center classrooms located on 3<sup>rd</sup> floor. A reservation is required one week in advance of the seminar. Please call (319) 369-7475.

### Witwer Children's Therapy Handwriting Camp

Witwer Children's Therapy will be hosting a handwriting camp for children in Pre-K through fifth grade. The camp will run June thru early August and the days and times will vary by age. There is a cost associated with this camp. Additional details and sign up may be found at [unitypoint.org/cedarrapids](http://unitypoint.org/cedarrapids) under Classes and Events. To register or ask questions, contact Cassie Laas at 319-368-5920 or [Cassandra.Laas@unitypoint.org](mailto:Cassandra.Laas@unitypoint.org)



#### Contact:

Mary Henry

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## Kidney Disease Documentation Tips:

Kidney disease = chronicity of the disease

Kidney Failure = Acute change and chronicity of the disease.

In order to accurately reflect the **acute change** and severity of illness in the renal function of a patient with chronic renal disease, you must use the term “failure”.

“Acute kidney failure on chronic kidney disease stage (1-4).”

OR

“Acute on chronic kidney failure, stage (1-4)”

If you are using “acute on chronic kidney disease” in your documentation, the **acute change** is not reflected and will simply reflect the chronicity of the disease. If you have any questions please call a member of the Documentation Management team! If you have any questions please contact a member of the Documentation team – Lynne Johnson 369-7073, Kelly Pottebaum 558-4959, or Rhonda Holtkamp 560-6928.



Dustin Arnold, DO  
CMO

## Pager Reminder

You may only use Energizer or Duracell batteries in your pager in order for it to work correctly. Many of the hospital departments do not stock these as they are a special-order item. The Duracell Pro and other batteries do not keep a consistent charge which is necessary for your pager. If you have anything other than the Energizer or Duracell, please change it so you will continue to receive pages.

## Paging Physicians

St. Luke's has received information from physicians about being paged back to only a four digit number. When outside the hospital it is impossible to know what prefix to use and delays the time for the physician to return a call. Please remember to enter all seven digits in the call back number any time a physician is paged. Also, when outside the hospital, the last four numbers that begin with a “2” or a “3” cannot connect from an outside number so please verify the call back number.

## By The Numbers

To date 7,486 rapid Influenza tests have been ordered, through laboratory services, with 1,315 being positive for Influenza A.

42 Physician Guardian Angels were awarded to members of the Medical Staff in 2018.



## Welcome, Amanda Howard, ARNP



Amanda Howard, ARNP joined Dr. Stan Mathew's Physical Medicine & Rehab office in April.

## Guardian Angel Ceremony

A former patient wanted to do something special to recognize and thank exceptional caregivers, so she made a donation. The patient wrote, “Dr. Li provided exceptional care and was so compassionate. Lee, my nurse, was also very compassionate and gave me the spiritual up-lift I needed. Thank you, Guardian Angels, from the bottom of my heart!”

The Guardian Angel program gives patients and families the opportunity to make a donation in appreciation of a provider, team member, volunteer or department that made a difference in their healthcare experience. A recognition ceremony is held for every Guardian Angel gift – giving special honor to those who go above and beyond. With the help of St. Luke's Foundation, these gifts help fund programs and equipment that add to the quality of care.

