



## St. Luke's Patient Care Excellence Award Program 2020 Official Awards Application



2019 CARE Service Award Recipient Tami Mora with Michelle Niermann and Carmen Kleinsmith

St. Luke's Patient Care Excellence Award Program recognizes healthcare providers who demonstrate outstanding achievement in their chosen field. Funding for these awards is provided through charitable individuals. Their generosity allows employees an opportunity to enhance their knowledge and clinical abilities. Funding may be used for:

- State, regional, or national conferences, which can be used with St. Luke's Bridges to Excellence Program
- Webinars
- Continuing Education Classes
- College Tuition and/or Books
- Books or publications related to field of work
- Donor Specific Request
- Specific department need/request if approved by department manager, foundation and donor

### To Be Eligible

- Be nominated by a peer, manager, director or physician
- Be employed in an eligible St. Luke's Hospital-based department (*see page 7*)
- Candidate is considered to "exceed expectations" or be a "role model" in their most recent Annual Performance Assessment
- Complete the Official Awards Application

### Timeline & Reminders

- **Nomination Form** – This was completed by your manager and will be attached to your application by the Foundation.
- **Application and Essay** – May be submitted as hard copy or electronically.
- **February 24** – Application due.\*
- **May 12** – Award ceremony

\*Ronald L. Mahany Award application due date will be determined in August 2020.

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### Questions regarding the application and selection process should be directed to:

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**AWARD PROGRAM (For specific award criteria and departments and staff eligibility, see page 6)**

**Indicate Award Program for which you have been nominated**

- |  |  |
|--|--|
| <input type="checkbox"/> C.A.R.E. Service Award                                      | <input type="checkbox"/> Outstanding New Graduate Award      |
| <input type="checkbox"/> Excellence in Behavioral Health Award - Mental Health Staff | <input type="checkbox"/> Ron Mahany Award - Unlicensed Staff |
| <input type="checkbox"/> Excellence in Behavioral Health Award - BH Support Staff    |  |

**APPLICANT INFORMATION**

Name (Last, First, Middle Initial)		Current Job Title		
Date of hire at St. Luke's Hospital	Current Department	Current Manager		
Mailing Address		City	State	Zip
Email	Phone			

**EDUCATION**

Degree required for your current position		
College/University attended and location	Degree Earned	Graduation Date
College/University attended and location	Degree Earned	Graduation Date
College/University attended and location	Degree Earned	Graduation Date



**PROFESSIONAL WORK EXPERIENCE**

Organization	
Department	Manager
Job Title	Years Of Employment (e.g.: Jan. 2010-May 2017)
Organization	
Department	Manager
Job Title	Years Of Employment (e.g.: Jan. 2010-May 2017)
Organization	
Department	Manager
Job Title	Years Of Employment (e.g.: Jan. 2010-May 2017)

**COMMITTEE INVOLVEMENT**

List only **CURRENT** committee involvement. Define your role, projects completed and how often you meet. *DO NOT USE ACRONYMS.*

**Unit/Department** (examples: Unit Practice Council, SuperUser, NICU Evidence Based Practice Committee)



## LEADERSHIP ROLES

List and define your **CURRENT** responsibilities in leadership roles throughout the hospital (examples: Charge Nurse, Preceptor for New Nurses, Students, BCLS Instructor, CPI Instructor). *Do not use acronyms.*

## VOLUNTEER ACTIVITIES

List your **CURRENT** volunteer activities (examples: church, schools, community organizations). Indicate your level of participation with each activity listed. *Do not use acronyms.*

## PROFESSIONAL ACTIVITIES

List the **CURRENT** professional organizations and/or memberships you belong to (example: Association of Critical Care Nurses). Indicate your level of participation with each organization. *Do not use acronyms.*



**ESSAY QUESTION**

Please explain how you meet the requirements of the Award. If possible, provide examples of how you fulfill the criteria. *(The criteria for each Award is listed on page 6. You may use this space or attach a separate one-page, typed statement.)*

**SUBMIT COMPLETED APPLICATION**

**St. Luke's Foundation is located in the Medical Office Plaza at 855 A Avenue NE, Suite 105.  
Applications may be mailed via U.S. Post Office, hand-delivered or submitted via inter-office mail.**



**2020 PATIENT CARE EXCELLENCE AWARD PROGRAM CRITERIA**

**C.A.R.E. SERVICE AWARD** – is presented to an individual who consistently provides support and assistance to patients, families and any members of the healthcare team. The award is inclusive to all direct care assistive roles. More specifically, it is designed to recognize individuals who function in a supportive role to an RN. The recipient demonstrates on a daily basis behaviors consistent with our C.A.R.E. delivery model:

- C = Continuity of Care; Communication; Collaboration
- A = Advocacy; Accountability
- R = Relationship-Based
- E = Evidence-Based

*Eligible Staff:* The team member must be in a direct care assistive role for at least 12 consecutive months as a St. Luke's Hospital Patient Care Tech, Birth Care Assistant, Certified Surgical Tech or Youth/Mental Health Counselor.

**EXCELLENCE IN BEHAVIORAL HEALTH AWARD** - recognizes team members who demonstrate excellence in Behavioral Health.

*Eligible Staff for Nursing Award:* An RN working a minimum of 32 hours a pay-period. These nurses are involved in special projects or programs within their unit or division, participate in unit or division committees, demonstrate clinical expertise, seek further nursing education and are "team players" within the Behavioral Health Division.

*Eligible Staff for Mental Health Professional Award:* A therapist, recreation therapist, youth counselor, mental health worker, social worker, and/or certified alcohol/drug counselor working a minimum of 32 hours a pay-period.

*Eligible Staff for Behavioral Health Support Staff Award:* Clerical staff including unit secretaries, department secretaries and techs working a minimum of 32 hours a pay-period.

**OUTSTANDING NEW GRADUATE AWARD** – is presented to a graduate of an RN or LPN program within the last year. The recipient demonstrates a genuine interest for patient needs, works well with others and offers assistance where needed. This nurse also shows a commitment to continued learning and demonstrates competence and leadership.

*Eligible Staff:* The team member's start date must be after January 1 of the year prior to the current year's nomination, example 2013 for 2014 awards (or an existing LPN who was recently promoted to RN within the last year).

**RON MAHANY AWARD** - recognizes three licensed team members working within St. Luke's PM&R Division who have contributed significantly to the care and treatment of rehabilitation patients. A licensed team member includes physical, occupational, speech and recreational therapist; nurse (LPN, RN or BSN); social worker; physician and psychologist. The award also recognizes one non-licensed team member working within St. Luke's PM&R Division who consistently provide support and assistance to patients, families and any members of the healthcare team. A non-licensed team member includes a patient care technician, therapy technician and clerical staff. All nominees should exemplify St. Luke's FOCUS Values, which includes:

- Foster Unity - Enable great teams, collaborate across the organization, seek to understand and be open to diverse thoughts and perspectives.
- Own the Moment - Connects with courtesy, compassion, empathy and respect to all individuals, enthusiastically engaged in work, accountable for individual actions and team performance.
- Champion of Excellence - Committed to best outcomes and highest quality, a relentless focus on exceeding expectations, belief in sharing results, learning from mistakes and celebrating successes.
- Seize Opportunities - Embraces and promotes innovation and transformation, creates partnerships that improve care delivery in communities, exhibits the courage to challenge the status quo.

*Eligible Staff:* To be eligible for this award, the licensed and non-licensed team member must be employed within St. Luke's PM&R Division for a minimum of two consecutive years and at least in a part-time position. An individual may win more than once but not more than once every three years.



**St. Luke's Hospital-Based Departments**  
Eligible for the Patient Care Excellence Award Program

**ELIGIBLE Departments**

• **Administration & Nursing Services**

- Clinical Informatics
- Nursing Support
- Performance Improvement
- ALL Nursing Float Pools
- Skin Care Services (IP & OP)
- Staff Development

• **Behavioral & Mental Health**

- 1 West
- 2 East
- 3 East
- Behavioral Health Access Center
- Chemical Dependency
- Child Protection Center
- Children's Day Treatment
- Employee Assistance
- Family Counseling Center
- OP Behavioral Health Clinic
- Partial Hospitalization
- Recreational Therapy

• **Breast and Bone Health**

• **Cardiology Clinic**

• **Case Management**

• **Dental Health Center**

• **Dialysis**

• **Emergency Department & Lifeguard**

• **Employee Health**

• **Imaging Services**

• **Infusion Center**

• **Inpatient Units**

- 3 West
- 3 Center
- 4 Center
- 4 West
- 5 Center
- Pulmonary Specialty Unit (6 Center)
- Ed & Joan Hemphill IP Hospice Unit (6 East)
- Intensive Care Unit (ICU)

• **Laboratory/Pathology**

• **Medical Admissions Center**

• **Nassif Heart Center**

- Diagnostic Cardiology/Heart Holding
- Cardiac/Pulmonary Rehab
- Cardiovascular Lab
- Echocardiology
- Electrocardiology (EKG)
- Electrophysiology Lab
- Interventional Vascular Lab

• **Nassif Center for Women's and Children's Health**

- Birth Care Center
- Neonatal Intensive Care Unit (NICU)
- Pediatrics

• **Nassif Community Cancer Center**

• **Nassif Radiation Center**

• **Pharmacy**

• **Physical Medicine and Rehabilitation**

- 6 West
- Neurodiagnostic Lab
- Neuropsychology
- Psychology
- PMR Clinic
- Recreational Therapy
- Rehab Administration
- Sports Medicine
- Therapy Plus
- Witwer Children's Therapy

• **Respiratory Care**

• **Surgical Services**

- Digestive Health Center (4 East)
- Operating Rooms
- Post-Anesthesia
- Surgicare
- STAR
- Pain Clinic

• **Work Well Solutions**

**IN-ELIGIBLE Departments**

• **Abbe Center**

• **Jones Regional Medical Center**

• **Living Centers East and West**

• **Surgery Center Cedar Rapids**

• **UnityPoint Clinics, including Hospitalist Program and Gastroenterology Clinic**

• **UnityPoint at Home - Outpatient Hospice & Home Care**