

# Volunteer Services

Enhancing Patient Experience through Volunteer Gifts of Time and Talent

## St. Luke’s Volunteers: Where Are They Now? Meet... Anthony Dallago, ICU, RN

Anthony recently told us about his journey from St. Luke’s Volunteer to St. Luke’s Employee!

### Education and Career Path

While attending Prairie High School, I identified the desire to volunteer in my Senior year. It was my goal to achieve the volunteer cord upon graduation, and upon several different volunteer opportunities, I chose St. Luke’s Hospital. I had no idea at the time that it would lead to my career path, and employment at such a great hospital.



### HISTORY with St. Luke’s Volunteer Services

July 2010 – November 2012

Supply Distribution

West Information Desk

ED Patient & Family Ambassador

350.54 hours

### Iowa Governor’s Volunteer Award Recipient:

Anthony received the 2011 Individual Governor's Volunteer Award for his dedication and time as a volunteer at St. Luke’s.

### Impact of Volunteering at St. Luke’s

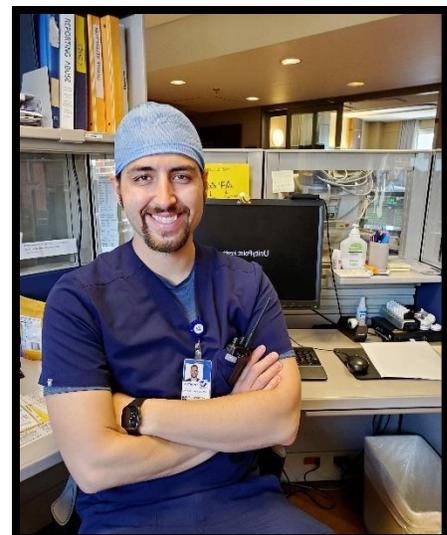
I began in Supply Distribution in July of 2010. I would help stock, organize and locate supplies around the hospital. I then moved to the West Information Desk, where I would help patients and families get to where they needed to be. I was given the opportunity to help out in the Emergency Department, as an ED Patient and Family Ambassador. This is where my interest

in healthcare started to form. I would help clean rooms, stock supplies, and assist the ED staff with various needs. I eventually applied for the Patient Care Tech position in the ED and started in November of 2012. I worked in the Emergency Department for a total of 5 years while I went through school and can’t speak highly enough of the staff and experience I had there. After graduating from nursing school, I made the difficult decision to transfer to the Intensive Care Unit, of which I absolutely love.

### Advice to Current UnityPoint St. Luke’s Volunteers

The benefits of volunteering are endless. Helping build a great work ethic, social skills, patience, and finding a career that works for you, is why volunteering is so important. All it takes is one time.

*“I wanted to tell you what a joy it is to work with Anthony at the West Desk. He always has a smile and is very friendly. He is always willing and happy to assist. Glad to have him on our team!”* A quote from Centralized Scheduling/Registration Peer about then volunteer, Anthony.



Let Your Volunteers Know They Matter –  
Make Them Part of the Team!

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