Volunteer Spotlight May 2017

Jim Heffernen

Lifetime Hours: 371
Volunteer Area: SHIIP (Senior Health Insurance & Information Program)

1 year and 8 months of service to volunteering!

Why do you choose to volunteer at St. Luke's?

My family and I have received great care for over thirty years at St. Luke's.

What do you find most rewarding about your volunteer assignment?

When clients tell me, they have a better understanding of Medicare and related benefits; and I've helped them accomplish what they needed and wanted.

What do you enjoy doing in your free time? Enjoy outdoor activity and to go fishing.

What is your favorite TV show? Most sports, especially the Panthers, Cyclones, and Hawkeyes.



Jim is one of the "new kids on the block" for SHIIP--starting in September 2015. While he's only been with us about 1 1/2 years, he has already made his mark--assisting over 260 clients and helping his clients save over \$30,000. He deserves to be in the Spotlight!

- Kris Gross Director | SHIIP

Our Volunteer Spotlights are randomly chosen. All you have to do is volunteer in the month, and your name could be randomly selected! Winners will be displayed in the cafeteria and Volunteer Services Hallway and receive a Wehrenberg gift certificate.