

## 2018/2019 Care Coordination & Respite Information

Care Coordination  
Apartments in Marion  
Respite Participants and Caregivers

Programs and services for *867 participants*

- 97% Case management clients share they are **doing things more meaningful** to them because of their work with Aging Services.
- 96% Caregivers share they feel **decreased levels of stress** since working with Aging Services.
- 95% Clients report they are **better able to take care of their needs** with the support from Aging Services.
- 94% Individuals report **improved social connectedness and feeling they belong in their community**, which supports healthy living, because of Aging Services resources, referral, service coordination, and care coordination.
- 94% Reporting **they are better able to handle things when they go wrong while remaining at home** since working with Aging Services.
- 66 Respite **caregivers supported** with additional in-home services.

### **Participant Quotes**

'I am so glad my neighbor told me about Aging Services. I think I can stay home now!'

'The service coordinator helps with everything. She brought food delivery back to the apartments!'

'I get help with laundry and chores now. That list of providers is so helpful, I keep it by my phone.'

'Thank you for helping me set up rides to the grocery store and getting meals. My daughter lives so far away. It helps to know someone close can help me.'