

# November Volunteer Spotlight

## Adult

### Tina Steffens

1 Year

#### What do you find most rewarding about your volunteer assignment?

As a Wayfinder it's been rewarding to see a sense of relief when you assure visitors that we can get them to their destination - they don't have to worry about finding it. Likewise in the RMR it's rewarding to have guests smile when they come to the area & comment about how it feels so comfortable or that the meals smell so yummy!

#### What are the benefits to you of volunteering at St. Luke's?

I get to work with so many caring people. The staff and volunteers enjoy their jobs and that's contagious.

#### How has volunteering changed your opinion of healthcare or St. Luke's?

I can't say that my opinion has changed, but it reinforced that St. Luke's serves a vital role in our community—especially in 2020!

#### What kind of education/learning do you wish you had for your volunteer role?

Can't think of anything. I enjoyed being a Wayfinder & learning more about all the critical areas of the facility.



**Volunteer Area:**

**Ronald McDonald Room,  
Wayfinder**

**Lifetime Hours: 83**

"Tina brings a ray of sunshine and a bundle of energy to the Ronald McDonald Family Room at St. Luke's. We are grateful for her care, kindness, and efficiency as she volunteers with us to serve the mission of Ronald McDonald House Charities of Eastern Iowa & Western Illinois. During this time of masking, Tina's smiling eyes light up the Family Room during her weekly shift! Thank you, Tina!"

~Lynn Butterbrodt

Family Room Coordinator

\*Our Volunteer Spotlights are randomly chosen. All you have to do is volunteer in the previous month, and your name could be randomly selected!