

# September Volunteer Spotlight

## Adult

### Randy Cole

11 Years and 7 Months

#### What do you find most rewarding about your volunteer assignment?

I really enjoy meeting people and giving others hope! It is so important to provide a listening ear or just assist with meeting some basic needs.

#### What are the benefits to you of volunteering at St. Luke's?

The joy that it brings to a patient, their loved ones, and hospital staff members to simply be present and providing some assistance in someone's time of need.

#### How has volunteering changed your opinion of healthcare or St. Luke's?

I had always had a high regard for the healthcare services provided at St. Luke's. Volunteering at the hospital has given me an opportunity to get to know people on a personal/professional basis, and become a part of this fantastic team! The dedication, commitment, and compassion shown by staff members for patients, their loved ones, and for each other on staff are amazing!



**Volunteer Area:**

**Spiritual Care,**

**Wayfinder**

**Lifetime Hours: 1,733**

“Randy has been a...Chaplain for many years in Spiritual Care. He is one of the most caring & compassionate individuals we have on our team. He is patient and kind and his faith shines through in a way that people can relate to & not feel they are being judged in any way. He has that calming presence that is just what is needed when there is a traumatic situation in the ED when he is called to be with a family. He's truly a valuable volunteer.”

~Linda Swanson, Spiritual Care Volunteer Supervisor

\*Our Volunteer Spotlights are randomly chosen. All you have to do is volunteer in the previous month, and your name could be randomly selected!