

# September Volunteer Spotlight

## Student

### Jacob Lam

3 Years and 4 Months

#### What do you find most rewarding about your volunteer assignment?

In all of my assignments, I loved how I was able to make a difference in people's hospital experiences for the better. In the Emergency Department, as an Ambassador, I enjoyed being able to help patients feel more comfortable. And as a current Wayfinder, I love being able to give back to my community during these unprecedented times.

#### How has volunteering changed your opinion about healthcare or St. Luke's?

Volunteering at St. Luke's actually made me consider a career in healthcare a possibility, & now I am currently applying to medical school!

#### What are the benefits to you of volunteering at St. Luke's?

Volunteering at St. Luke's makes me feel good every shift. No matter how I am feeling, I can always raise my mood by helping others while volunteering.

#### What are your future plans?

I plan on attending medical school and becoming a physician (not sure what specialty yet).



#### Volunteer Area:

ED Patient Ambassador,  
Wayfinder

Lifetime Hours: 216

"It's been amazing to see Jacob grow from a high school student into a driven young adult. His passion in caring for others is evident when he welcomes patients and visitors into our hospital. He's been a great addition to our volunteer team!"

-Janessa Weightman,  
Volunteer Services Coordinator

\*Our Volunteer Spotlights are randomly chosen. All you have to do is volunteer in the previous month, and your name could be randomly selected!