

# Volunteer Spotlight

## April 2022



meet

Judy  
Frantz

St. Luke's Floral  
and Gift Shop  
1048 Life Hours  
4 Years 7 Months

What motivated you to volunteer and why did you choose St. Luke's?

I had worked at St Luke's from 1972 till 1989. I had been an instructor at the Diploma School of Nursing, a staff nurse on Pediatrics, and Floated to NICU many a times. Plus, I had been a patient at St Luke's several times. All these past experiences made me know that when I would retire from Nursing, I would come back and volunteer here. **I loved the staff and what St. Luke's stood for- good patient care.**

What do you find most rewarding about your volunteer assignment?

Recently when I was volunteering in the Hospice Unit, I was told that I was "a ray of sunshine" to the patient and his family. I knew then that I made a difference for them. When I was a Cuddler in the NICU (before COVID), I heard from parents that "they were glad someone could be there holding their baby when they could not be there", and the staff would thank me many a times. But best of all, if I could calm a fussy baby, that made me feel wonderful. That is what volunteering does for me. It makes me feel like a **warm, happy, and full that I can make a change for others.**

How has volunteering changed your opinion of healthcare?

With the increasing complexity of health care, nurses and physicians cannot do it all. We need volunteers to fill the gaps, be of help to them (nurses and physicians) but most of all to the patients and families.

What do you wish the people in the area you volunteer knew about you?

I hope they know how grateful I am to them for letting me be apart of their team. I hope they know that I am so grateful for them to trust me to help care for their patients.