

# January Volunteer Spotlight

## Adult

### Scott Swan

7 Years

#### Why do you choose to volunteer at St. Luke's?

I have been receiving my medical care at St. Luke's and UnityPoint and have been very impressed with all of the staff and compassionate care I have been given. After my retirement, I wanted to volunteer someplace and decided St. Luke's was a good place to do that.

#### What do you find most rewarding about your volunteer assignment?

Initially I was assigned to the ED until Covid no longer allowed Volunteers in that Department. I thoroughly enjoyed my time there and hope to return. Presently I am volunteering as a Wayfinder and enjoy meeting and escorting to many locations throughout the hospital.

#### What do you wish your team knew about you?

That my happy place is at the family cabin with my family, and I enjoy sea days on cruise ships.



#### Volunteer Area:

Wayfinder & ED Triage

Lifetime Hours: 974

“Scott is an amazing volunteer who puts in the time and effort to ensure that he is providing the best quality experience for our patients and guests. Originally an Emergency Department Volunteer, he stepped into the Wayfinder role to continue helping the hospital. Scott has been a dedicated Wayfinder volunteer, and we are lucky to have him!”

**-Alajandra Shell, Volunteer Coordinator**

\*Our Volunteer Spotlights are randomly chosen. All you have to do is volunteer in the previous month, and your name could be randomly selected!