



UnityPoint Clinic

Late Policy

Dear Parent/Guardian of Patient:

Our mission is to provide you with outstanding healthcare period. Most chronic illnesses require ongoing monitoring and many acute illnesses require a follow-up visit to ensure complete recovery. Your healthcare provider only schedules a return visit when it is medically required for your child's benefit. A part of serving our patients needs and continuing patient satisfaction is to be on time for well child checks, ill visits, and/or follow-up visits. Failure to show up for your scheduled appointment arrival time prohibits us from delivering quality service to your child and other patients. As a result, we have established a late policy that will allow us to meet the goals of our patients.

If you are more than 15 minutes late for your appointment arrival time, you may be asked to reschedule your appointment. We thank you for trusting us with your healthcare and assisting us in delivering the best care possible. If you have any questions regarding this policy, please ask and we will be happy to answer them.

Sincerely,
UnityPoint Clinic – Pediatrics at Methodist North

Patient's Name: _____

Date of Birth: _____

Parent's Signature: _____

Date Signed: _____